

CME Connections

Wyoming Provider Newsletter



July 2017

> Our HEROES

Congratulations to our newest HERO, Max Stebelton, youth and family advocate with Cathedral Home!

Read about Max and why he's OUR HERO

Not sure how OUR HEROES works? [Learn more](#)

For questions, contact Erin Waszkiewicz at ewaszkiewicz@magellanhealth.com or 307-459-6160.



> Professional/Personal Development

Ways to alleviate stress in your office space

We all know how stress can affect us in a negative way. Here are some tips to help you beat stress at the office!

[Read more](#)

You Are the Experts

We want to hear how and why you - our providers - have been successful as the experts in the field! Click the link below to share a best practice with us and we'll put it in the next edition of the newsletter.

[Share With Us](#)

> Training, Education and Community

Invitation Reminder: Don't forget about the Mayor's Lunch-n-Learn, Part 2 coming up on July 12! [RSVP now](#) and [share the invitation](#).

Foundations training [coming up in July!](#)

All NEW! Community resources: In many cases, we are only as good as the resources we are aware of. Going forward, this section of our newsletter will highlight community resources, provided to us by you. [Please send us](#) your favorite community resource so we can share it with the whole network and be stronger together!

Our first featured resource: The Medication Donation program.

[Find out more](#)



> Information/Updates

FCC recertification:

For FCCs, this year your recertification includes a professional development plan that reflects the "Relative Strengths and Needs for Improvement" report taken for the WFI-EZ surveys. It's a great tool to highlight what you are doing well in your teams and strategically target your learning. This report can be accessed from your agency program director or by emailing [Kat Campbell](#). [Click here](#) to see a sample of the report.

HFWA documentation standards:

Did you know there are specific standards when it comes to signatures for services rendered? Here's a [quick synopsis](#) of what providers need to be aware of!

Proud of the work you do with teams?

Please be sure to encourage your families to watch for the emails about their WFI-EZ surveys. These surveys are sent out in the month following the 3rd Plan of Care or 210 days in HFWA. Contact [Kat Campbell](#) with any questions or suggestions.

Reminder:

Please make it a habit to have families take out their Medicaid cards and check the date their Medicaid needs to be reauthorized. If they can't find their card, you can support them by calling the Medicaid number, 800-251-1269 and checking for them.

Member correspondence:

We are always looking to improve how we operate within the CME in Wyoming! As a result of recent feedback from families, we want you to be aware that we are updating one aspect of how we communicate with them. Going forward, the CME will address correspondence to, "The Guardian of." This is an effort to reduce the amount of mail that families receive.

View past newsletters

[Click here](#) to read previous editions of this newsletter.

