



CME Connections

Wyoming Provider Newsletter



September 2017

> Our HEROES

Congratulations to our newest HERO, Judy Prewitt, independent family support partner (FSP)!

[Read about Judy and why she's OUR HERO](#)

Not sure how OUR HEROES works? [Learn more](#)

Send nominations to Erin Waszkiewicz at ewaszkiewicz@magellanhealth.com or 307-459-6160.



> Professional/Personal Development

Life is full of stressors, hardships and setbacks. Here are a few very simple ways to deal with everyday challenges and keep yourself fueled. [Read more](#)

You Are the Experts

We want to hear how and why you - our providers - have been successful as the experts in the field! Click the link below to share a best practice with us and we'll put it in the next edition of the newsletter.

[Share With Us](#)

> Training, Education and Community

September 20:

Presented by Rock Springs, WY providers. [Click here](#) for more information.

Upcoming training session:

September 18-20. [Click here](#) for more information.

Foundations training coming up in Gillette !

Foundations training in [September!](#)

Mayor's Resiliency in Youth Lunch-n-Learn, Part 3:

September 20 at 5:30. This will be a panel discussion focused on resiliency of youth in schools. In order to stay in line with our voice and choice principle, please share the youth-centered [invitation](#) as well as the adult/parent-centered invitation with the youth and families you serve.

Save the date: October 10-11, 2017 for the Youth - Family - Provider Empowerment Conference 2017. This will be held in Casper this year! For more information, contact [Sharon Weber](#).



A successful Foundations training took place in Riverton in July, 2017

Featured community resource:

With school in full swing around the state it's important to give our youth the tools to thrive! Here are a couple of peer-run groups to help kids with the challenges of growing up:

[ABRA](#) is an anti-bullying group to support youth who have experienced bullying.

[MY LIFE](#) is now in three locations around Wyoming and is a guided, peer-run program to support youth in growing social skills, leadership ability and in supporting one another to be empowered to use their voice.

Please [send us](#) your favorite community resource so we can share it with the whole network and be stronger together!

> Information/Updates

Communication is vital:

Please help us maintain the most updated contact information for your agency and also for the youth you serve. If your information changes, please email WYProvider@magellanhealth.com so we can assist with changing your contact information. If the family you're serving has a change of contact information, please notify Magellan of Wyoming directly at WYClinical@magellanhealth.com.

Also, remind families to notify Medicaid directly at **1-800-251-1269** with any change in contact information. Medicaid requires the most updated contact information to provide Wyoming families with important information about their Medicaid eligibility status.

Goodbye and thank you:

We are saddened to announce that our Clinical Team Care Manager Lisanne Mazzola has moved on to other career opportunities. Effective immediately, please send all correspondence normally sent to the care manager to Angela White at awhite8@magellanhealth.com. Thank you!

Respite changes, effective October 13:

In order to authorize respite, additional forms will be required as of October 13, 2017: the Parent Information Exchange (PIE) form and the Provider Information Exchange (PIE) form. Follow these updated steps:

1. Identify the need for respite in the Child and Family Team meeting.
2. Update the plan of care (POC).
3. Make sure the caregiver fills out their PIE form.
4. As the FCC or FSP, help the caregiver identify a respite provider.
5. Send the PIE form to the respite provider to fill out and send back to the family care coordinator (FCC) or family support partner (FSP).
6. Set up a meeting.
7. Update the POC to add respite. Be sure to identify the skills and the respite provider in the POC.

Our clinical team will authorize the addition when the updated POC, including the Provider of Choice, and both PIE forms (with the signatures) are uploaded.

HFWA timeline review:

It's essential when working the HFWA process to follow the specified timeline for documentation. If the proper timelines are not followed there is a risk of non-authorization, loss of payment and/or service. We strongly advise setting aside time to review the [documentation and timeline](#) and the [assessment and evaluation timeline](#).

New collaboration opportunity for FSPs:

Please join Kat Campbell, family support specialist for a group discussion to brainstorm, share tools, collaborate, support each other, and work on FSP-focused skills. Join via [Zoom](#) or by telephone at **1-646-558-8656** (US Toll) or **+1-408-638-0968** (US Toll), Meeting ID: 124 907 655. This is held on first Tuesday of every month at 10 a.m. Bring your opinions, experience, and skills to support each other. We will NOT be identifying any PHI (protected health information, which includes the specific age/name, etc.) about the families we have worked with. Please know this discussion is optional, but attendance and topics will be tracked to support attendees in recertification.

Reminder for website content:

www.MagellanofWyoming.com exists for two main reasons: as a resource for you, our providers, and as a resource for our members! Instead of saving documents on your PC, please make it a habit to go to the website to ensure you have the most current information. If you see something outdated, please let us know by emailing wyoinginfo@magellanhealth.com.

Provider resources:

View past newsletters [here](#).

